Thank you for choosing our mobile phone!
Please read this manual before use.

Check out our website for video guides of how to use your phone

www.ttfone.com

We reserve the right to upgrade the software and product and/or to make changes to this user manual without prior notice.
The icons in this user manual may slightly differ from your phone, depending on the phone you purchased. All rights reserved.

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1. Safety Instructions

This user manual includes important safety information. Please read below instructions carefully. It may be dangerous or illegal if you do not follow these instructions.

Pay attention to Traffic Safety

Obey local traffic laws and do not use the phone while driving. Using a cell phone while driving is dangerous and it is illegal in some areas. Radio frequency (RF) signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles such as electronic fuel injection systems, electronic antiskid (antilock) braking systems, electronic speed control systems, and air bag systems. For more information, check with the manufacturer of your vehicle for any equipment that has been added. Do not place objects, including installed or portable wireless equipment in the area over the air bag or in the air bag deployment area.

Pacemaker Interference

Pacemaker manufacturers recommend that a minimum separation of 15.3 centimeters (6 inches) be maintained between a wireless phone and a pacemaker in order to avoid potential interference with the pacemaker.

Turn Off Your Cell Phone in Medical and Health Care Facilities.

Switch off your device in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

Switch Off on Airplanes

Using your device while flying in aircraft is prohibited. Switch off your device before boarding an aircraft. The use of wireless devices in an aircraft may be dangerous to the operation of the aircraft, disrupt the wireless telephone network, and may be illegal.

Accessories and Batteries

Use only the approved accessories and batteries. Please do not try to use with any product that was not manufactured for use with this phone. Please be sure the phone has been switched off before taking out the battery. Please dispose of scrap batteries properly according to the local regulations.

Cell Phone Should Be Turned Off Near Sites of Explosion.

Potentially explosive atmospheres include areas where you would normally be advised to turn off your vehicle engine. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death. Switch off the device at refueling points such as near gas pumps at service stations and in any area with a potentially explosive atmosphere and obey all signs and instructions. Observe restrictions on the use of radio equipment in fuel depots, storage, chemical plants or where blasting operations are in progress.

Using the Phone Correctly

Please use this phone in its normal intended position. Do not let children use the phone without supervision. Your phone contains small parts such as SIM card, which can be accidentally swallowed by a child.

Your Phone is Not Waterproof

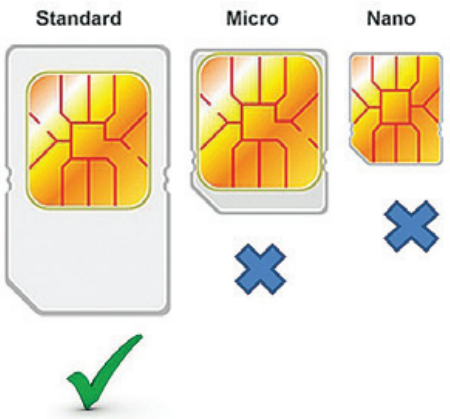
This phone is not waterproof. Please do not expose your phone to wet weather or environment (such as rain, snow, seawater, etc.).

Remove the Back Cover

Open the battery cover by lightly pressing on the back of the phone and sliding the cover panel down.

Install the SIM card and battery

For availability and information about using SIM card services, contact your SIM card vendor. This may be the service provider, network operator, or other vendor.

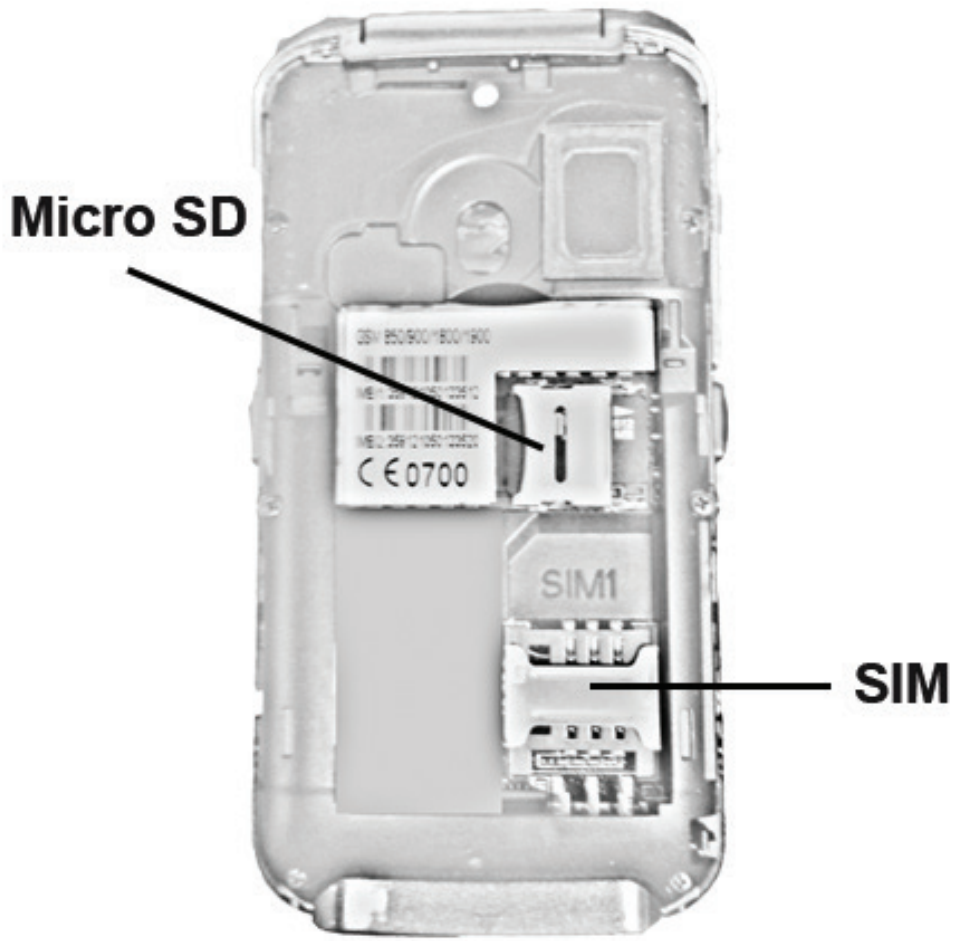


Note: The SIM card and its contacts are easily damaged by scratches or bending, so please be careful when handling, inserting, or removing the card.

Note: Keep all SIM cards out of the reach of small children.

1. Ensure the phone is switched off and the charger is disconnected before removing the battery.

2. With the back cover removed, install the SIM card by sliding it into its nest (SIM1) and under the metal holding plate. Ensure the angled corner is on the upper left hand side. (To remove the SIM card, gently press on it and slide it out of its nest.) You can install a second SIM card into SIM2 slot – Please note you can only use a standard SIM card not a Micro or Nano SIM. You can install a microSD memory card into the slot above SIM1 slot.



3. Install the battery into the battery slot, ensuring that the three metallic stripes on the battery align with the three metallic prongs in the battery slot.

4. Put on the battery cover. Ensure the cover is completely closed and the matching sound (click) could be heard.

5. Plug the phone in to charge it fully.

Turning the Phone On

To turn the phone on, press and hold the red key until the screen lights up.
If you switch on the mobile phone before inserting the SIM card, it prompts you to insert the SIM card. The mobile phone checks whether the SIM card is valid automatically after it is inserted.

The following prompts appear on the screen in sequence when the mobile phone is just switching on:

- **Input phone password** - If the password of the phone has been set.
- **Input PIN** - If the password of the SIM card has been set.
- **Searching** - The mobile phone is searching for available network.

Turning the Phone Off

To turn the phone off, press and hold the red key until the screen turns blank.

Charging the Battery

The battery can be charged when the phone is either on or off. Please ensure the battery is inserted into the phone before charging. The charging time is three hours.
To connect the charger:

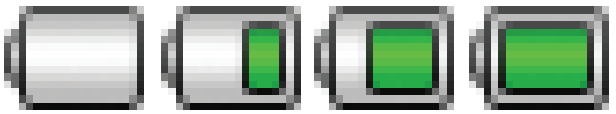
1. Insert the cord into its port on the bottom panel of the phone

2. Plug the charger into a 240V electrical outlet.
To disconnect the charger:
1. Unplug the wall charger.
2. Remove the cord from the phone.

Charging Using the Docking Charger

You can also use the included docking charger for easy charging.
1. Simply plug the charger into the back of the dock
2. Place the phone into the dock to start charging.
3. Remove the phone when charging is complete.

Battery Level Indication



EMPTY FULL

Low Battery Alert

The phone will sound an alert when the battery is low and display a message of low battery on the screen.

3. Using the Menu

In the standby state press the M1 M1 key to access the main menu.
Exit a menu: press the M2 M2 key to return to the previous menu.
Enter the standby state: press the red key.

How to set Date and Time

As soon as your phone is charged, we recommend you set the date and time so you can retrieve voice messages and texts more easily.

1. Press the M1 M1 key to enter the menu.
2. Press the up or down key until "Settings" appears.
3. Press the M1 M1 key.
4. Press the down key until "Phone Settings" appears.
5. Press the M1 M1 key.
6. Press the down key until "Time and date" appears.
   Press the M1 M1 key.
7. Press the down key to select "Set time/date"
   Press the M1 M1 key.
8. Enter the time using the 24 hour clock

9. Use the down key to set the date.
10. Enter the date starting with the year first, month then day.
11. Use the down key to choose daylight saving option here you can use the star and hash keys to change your selection
12. Press the M1 M1 key to save.
13. To exit the settings, press the M2 M2 key 4 times.

4. Your Phone

SOS
Button
18:13
30.11.2013
Saturday
Menu
Names
TTfone
Navigation
Up Key
Navigation
Down Key
M1 Key
M2 Key
Green Key
Red Key
Number
Keys
* Key
# Key

Key Functions

Key	Function
Answer Key (Green Key)	Making Phone Calls: Press to make a call or press to pick up an incoming call. Standby Mode: Press to enter call logs. Operating: Press to confirm the function. Display recent calls.
End Key (Red Key)	Turn the Phone Off: Press and hold. Turn the Phone On: Press and hold. Operating: Press to cancel last action. End a Call. Back button to quit menu options. Return to Standby Mode.
Navigation Arrow Key	Up Arrow: Standby Mode: Press for User Profiles. Operating: Press to scroll up. Down Arrow: Standby Mode: Press for Camera. Operating: Press to scroll down.

M1 Key M1	Standby Mode: Press for main menu. Operating: Press to enter a menu.
M2 Key M2	Standby Mode: Press for Phonebook. Operating: Press to exit a menu.
# Key 	Standby Mode: Press and hold to set Silent mode or press once to type in the symbol. Edit Mode: Press to switch typing method.
* Key 	Standby Mode: Press once to type in the symbol, twice for + symbol and three times for P symbol. Edit Mode: Press to access punctuation symbols list.
Flashlight	Turns the flashlight on and off.
SOS Button	Press and hold the SOS key to call and text upto five emergency numbers.
Radio Key	To turn the radio on/off press the FM button.

Icons on Screen

The following icons may be displayed on the screen:

Icons	
	SOS Button Enabled
	Ring Only
	Vibrate & Ring
	Vibrate Only
	Alarm Set
	Missed Call
	You have Voicemail(s)
	Bluetooth
	You have SMS Text Message(s)
	Hands-Free Headset
	Keypad Lock Engaged
	Silent Mode Engaged

Volume Adjustment

1. During a normal or hands-free call connection, Press the up or down navigation key to increase the volume.
2. During a phone call to reach max volume you can press the M1 M1 key to select the options menu then select "H-Free" and press the M1 M1 key again . This is an aid for users with a hearing aid.

5. Making and Receiving Phone Calls

To Make Calls

1. Enter a number and Press the green key.
The screen will show a moving picture when you are dialing the number.
• To delete a digit, press the red key.
• To clear the screen, press and hold the red key.

To Answer Calls

When your phone rings or vibrates, press the green key once or the M1 M1 key to answer the call.
If you have chosen "Any key" in the answer mode menu, you can press any key to answer the call

Accessing the Menu during a Call

To access the menu, press the M1 M1 key.
Scroll up or down to the desired command by using the up or down key and press the M1 M1 key again.

To End a Call

To end a call, press the red key.

To Reject a Call

To reject a call without answering, press the red key when your phone rings.

To Redial a Number

1. Press the green call key, this will take you to all your recently dialed call list
2. Press the green call button again to call the number highlighted

Making International Calls

1. Press the star key and hold until a "+" character appears on the screen.
2. Enter the country code, area code and phone number as instructed by your long distance network service carrier.
3. Press the green call key to complete the call.

To display the "P" symbol for international calling, press the star key four times. "P" appears and you can enter the number.

Changing the Volume during a Call

To change the volume during a call:

• Press the up or down navigation key.

6. Phone Book

Storing, Searching and Deleting Numbers in the Phone Book

Phone numbers can be stored on the phone or the SIM card.
The phone symbol indicates that the contact is saved in the phone. The SIM card symbol indicates that the contact is saved on the SIM card.
You can store up to 1000 entries in the phone memory.

To Add a New Contact to the Phone Book

1. Press the M1 M1 key to access the menu.
2. Press up or down key until "Phone Book" appears.
3. Select the option "Phone Book" by pressing the M1 M1 key.
4. Press the up or down key until the "Add New Contact" option displays.
5. Press the M1 M1 key twice.
6. Here you can select where you would like to save the number. You can choose either on the Sim card or to the phone. To select Press the M1 M1 key.

7. Enter the name of the new contact by using the number keypad. Press a key 1 to 4 times to enter the correct letter. Press "0" for a space.
8. Once the name is set, press the down key to enter the number.
9. Enter the number by using the number key pad.
10. Press the M1 M1 key twice to save.

To Search for an Existing Contact

1. Press the M1 M1 key to access the menu.
2. Press the up or down key until "Phone Book" appears.
3. Select the option "Phone Book"" by pressing the M1 M1 key.
4. Scroll up or down to search for the contact.
5. Press the M1 M1 key twice to place the call.

To Delete an Existing Contact

1. Press the M1 M1 key to access the menu.
2. Press the up or down key until "Phone Book" appears.
3. Select the option "Phone Book" by pressing the M1 M1 key.

4. Press the up or down key to find the contact that you want to delete.
5. Select the contact by pressing the M1 M1 key.
6. Press up or down key until the “Delete Option” displays
7. Press the M1 M1 key twice until the contact list displays.

To Edit Phone Numbers for Your Speed Dial

You can set up to 10 numbers for the speed dial using the number key from 2 to 9, and the M1 M1 key and M2 M2 key.

1. Press the M1 M1 key to access the menu.
2. Press the up or down key “Organiser” appears.
3. Select option “Organiser” by pressing the M1 M1 key.
4. Press up or down key until “Speed Dial” appears.
5. Press the M1 M1 key. “Set number” appears.
6. Press the M1 M1 key.
7. Scroll up and down to choose the correct key and press the M1 M1 key to edit.

8. Choose a contact from the phone book.
9. Press the M1 M1 key to save.
10. Press the M2 M2 key four times to exit.

To call a Speed Dial Number

Select the speed dial number you want to call by pressing and holding the desired speed dial number - 2 through 9, M1 (M1), or M2 (M2)

7. SOS Emergency Button

Important Notice: Wireless phones, including this device, operate using radio signals, wireless networks, landline networks, and user-programmed functions. Because of this, connections in all conditions and/or locations cannot be guaranteed. You should never rely solely on any wireless device for medical emergency communication.
You can set the emergency numbers in the phone book according to your requirements; you can set a total of up to four emergency numbers.
In case of an emergency, when the SOS button is pushed down the phone will automatically send a text message to the emergency numbers set up on the phone. The

mobile phone will then make the emergency call. If the first call fails, the phone will proceed to dialling the second emergency number. In this manner the phone will circulate the emergency contact numbers three times in order to receive an answer.
The phone will also sound an alarm when an emergency call or message is sent.

Attention!

The Emergency SOS button will only make calls if:

1. A SIM card is in the mobile.
2. There is at least one SOS numbers programmed.
3. There is a SOS text message saved.

To Add the Emergency Contact Numbers to the Phone Book

1. Press the M1 M1 key to access the menu.
2. Press the up or down key until "Organiser" appears.
3. Press the M1 M1 key.
4. Select the option "SOS Settings".
5. Press the M1 M1 key.
6. Press the up or down key to select "SOS Numbers".
7. Press the M1 M1 key.

8. Select the number by pressing the M1 M1 key and scroll through your phonebook using the up or down key press the M1 M1 key to select a contact.
9. Press the M1 M1 key to save.
10. Repeat process to add 4 other emergency contacts.

Edit the SOS Message

1. Press the M1 M1 key to access the menu.
2. Press the up or down key until "Organiser" appears.
3. Press the M1 M1 key.
4. Select the option "SOS Settings".
5. Press the M1 M1 key.
6. Press the up or down key to select "SOS Message".
7. Press the M1 M1 key.
8. Edit the text of the message
9. Press the M1 M1 key to save.

8. Text Messaging (SMS)

Writing and Sending a Message

1. Press the M1 M1 key to access the menu.
2. Press the up or down key until "Messaging" appears.
3. Select the option "Messaging" by pressing the M1 M1 key.
4. Press the up or down key until "Write message" option displays.
5. Press the M1 M1 key and start typing your text.
6. When done typing, enter the phone number by:

- Pressing the M1 M1 key twice, select Enter number and typing a phone number.

Or

- Select Add from Phonebook and press the up or down key to search for a number in your phone book.

7. Press the M1 M1 key twice to send your message. Other options include: Edit recipient, Remove recipient, Save to drafts

You can also access a stored message in your inbox and reply to it by selecting the option "Inbox" instead of "New Message" and following the same commands.

Also, once you type your message, before sending it, you can scroll up or down and select other commands such as "Save", "Insert Number", "Insert Template", etc.

Receiving/Reply to a Message

When you receive a new text message, your phone will display an envelope icon and "New Message" notification.

1. Press the M1 M1 key twice to read the message.
2. Press the M1 M1 key again to see a list of available commands such as "Reply", "Delete", etc.

Texting Actions	Description
View	To view the message
Reply	To reply the message
Delete	To delete the message
Copy to SIM	Copy the message from your phone to the SIM card
Move to SIM	Move the message from your phone to the SIM card
Delete all	Delete all messages
Copy all	Copy all messages
Move all	Move all messages

Letters and Numbers Input

Text Message Letters

English letters are set on number keys from "2" to "9". You can input numbers, upper or lower case letters and

punctuation symbols. Pressing the # key while typing lets you switch between the different types of input modes.
Each number key is set for three or four letters. Press the number key one time to display the first letter, two times to display the second letter, etc.

Text Message Punctuation

The punctuation available includes: \ / ~ < > £ $ ¥ § Ø @ ¤ { } ? and more
To enter punctuation:

1. Press the * key to display the list of punctuation symbols
2. Use the up or down keys and the * star and # hash keys to scroll through the list.
3. Press the M1 M1 key to select.

Text Message Numbers

To enter a number instead of a letter:

1. Press the # key to switch input mode from letter to numerical and then use number keys from 1 to 0 to enter numbers.
2. Press # again to switch back to letter input mode.

To enter a space, press the "0" key when in letter mode.

9. Accessing Your Voicemail

Your voice mail access number has to be provided by your network carrier using your SIM card
To dial your voice mailbox, press and hold "1" on the key pad.
If pressing the "1" button on your phone will not take you to your voicemail, we suggest you call your carrier and ask for your voicemail number which you can store as a fast dial on your keypad afterwards.

10. Multimedia

Camera

1. Use the down shortcut key to directly access the "Camera" menu.

Or

Press the M1 M1 key to access the menu.

2. Press the up or down key until "Multimedia" appears.
3. Press the M1 M1 key.
4. Press the up or down key until "Camera" appears.
5. Take a photo by pressing the 0 key.

Use the star or hash keys to adjust the exposure.
Use the up or down key to adjust the Zoom setting.

Image Viewer

1. Press the M1 M1 key to access the menu.
2. Press the up or down key until "Multimedia" appears.
3. Press the M1 M1 key.
4. Press the up or down key until "Image Viewer" appears.
5. Press the M1 M1 key.
6. Use the star and hash keys to select the picture you wish to view.
7. Press the M1 M1 key to choose Options. These include: View, Browser style, Send, Rename, Delete, Sort by, delete all Files, and Storage.

Video Recorder

1. Press the M1 M1 key to access the menu.
2. Press the up or down key until "Multimedia" appears.
3. Press the M1 M1 key.
4. Press the up or down key until "Video Recorder" appears.

5. Select "0" to start recording.
6. Press "0" again to pause and M2 M2 key to Stop

Video Player

1. Press the M1 M1 key to access the menu.
2. Press the up or down key until "Multimedia" appears.
3. Press the M1 M1 key.
4. Press the up or down key until "Video Player" appears.
5. Press the up or down key to select the video you wish to view.
6. Press the M1 M1 key to choose Options. These include: Play, Send, Rename, Delete, Sort by, delete all Files, and Storage.

In the playing interface, use the
- M1 key to play or pause.
- */# key to change the volume.

Audio Player

1. Press the M1 M1 key to access the menu.
2. Press the up or down key until "Multimedia" appears.
3. Press the M1 M1 key.
4. Press the up or down key until "Audio Player" appears.

5. Press the M1 M1 key.
6. Press the M1 M1 key to select "List" to see your downloads.
7. Press the up or down key to select a song.
8. Press the M1 M1 key.
9. Select: Play, Details, or Add to ringtone.

Controls:
- To play or pause: up key
- To stop: down key
- Skip to next song: Press 6
- Skip to previous song: Press 4
- Volume: the star or hash keys.

FM Radio

Listen to the radio on the speaker phone or connect the headset into the headset jack.

Turning on the FM Radio

Turn the "((FM)) FM" switch to "((FM))" positions to turn the radio on (or turn it to "FM" position to switch it off).

Scanning for a Station

To scan for stations, press the "4" and "6" keys.

Entering a Radio Channel

1. Exit the scan mode first (by pressing the M2 M2 key).

2. Input the frequency by pressing the keypad of the phone.

Adjusting the Volume

To adjust volume, press the the star or hash keys.

Turning the Radio Off

To turn the radio off, slide the Radio switch down or press the down key.

*The quality of radio sound depends on signal quality at your location.

The headphones act as an aerial so you will get better reception when they are plugged in.

11. Settings Other Functions

Calendar

To view the calendar:

1. Press the M1 M1 key to access the menu.
2. Press the down key until "Organiser" appears.
3. Press the M1 M1 key.
4. Press down key until "Calendar" appears.
5. Press the M1 M1 key.

Setting an Alarm

You can set up to five alarms. Alarm options include:

- Alarm tone
- Snooze duration (off, 1, 3, 5, 10 minutes)
- Alarm repeat settings (off, yearly, monthly, weekly, daily).

1. Press the M1 M1 key to access the menu.
2. Press the up or down key until "Organiser" appears.
3. Press the M1 M1 key.
4. Press down key until "Alarm" appears.
5. Press the M1 M1 key.
   The Alarm time 00:00 appears

6. Press the M1 M1 key. “Edit” appears.
7. Press the * star or # hash keys to turn on the alarm.
8. Press the down key.
9. Enter the time in 24 hour clock format.
10. Press the M1 M1 key to save.

Set another alarm or press the M2 M2 key four times to exit all the menus.

Turning off the Alarm

When the alarm sounds:

- Press the M1 M1 key to shut off the alarm
- Press the M2 M2 key to snooze.

Tasks

To set reminders for tasks:

1. Press the M1 M1 key to access the menu.
2. Press the up or down key until “Organiser” appears.
3. Press the M1 M1 key.
4. Press down key until “Tasks” appears.
5. Press the M1 M1 key to add a new task.

Phone Lock

The phone lock can prevent your mobile phone from illegal use. You can set the phone lock as On or Off and change the phone password.

Phone lock can be found in the menu Settings/Security settings/Phone security/Phone Lock
Press the M1 M1 key to access the Phone lock and input the password again to disable phone lock.
Note: The default phone lock password is 0000. Please change into your own private password as soon as possible.

Restore to factory Settings

Press password 0000 to restore the default setting.

Call Logs

This option stores recently dialled calls, received calls and missed calls. Your phone can store up to 20 records for each function.

1. Press the M1 M1 key to access the menu.
2. Press the up or down key to find "Call Center".
3. Select the option "Call History" by pressing the M1 M1 key.
4. Press the up or down key to scroll through available functions (missed calls, dialled calls, received calls, all calls, clear logs).
5. Press the M1 M1 key to select the desired function.
6. Press the M1 M1 key twice to call the number.

Flashlight

Use the switch indicated by the light bulb icons on the left side of the phone to turn the flashlight on or off.

Calculator

Your phone can provide basic calculator functions: addition, subtraction, multiplication and division.

1. Press the M1 M1 key to access the menu.
2. Press the up or down arrows to find “Organiser”.
3. Select the option “Calculator” by pressing the M1 M1 key.

Enter number keys to enter values. Press the * key for decimals. Use the up or down keys or the lateral keys to select the math operation: +, -, X, and ÷.
Press the M2 M2 key to clear the last digit or to exit the calculation operation.
Press the M1 M1 key to complete the calculation.

12. Customizing Your Settings

Profiles

You can use profiles to set and customize the ring tones, message alert tones, and other tones for different events.

1. Press the M1 M1 key to access the menu.
2. Press the up or down key until "Settings" appears.
3. Press the M1 M1 key.
4. Press the up or down key to find "User Profile".
5. Press the M1 M1 key.
6. Press the up or down key to select from the following profiles:

- General
- Silent
- Meeting
- Outdoor
- My Style

7. Press the M1 M1 key to enter the editing mode. Here you can activate or customise each profile according to the items in the table "Customise Menu".
8. Press the M1 M1 key to save.

Here you can activate or customise each profile.

Customise Menu

(Note: Use the * star or # hash keys to scroll up or down to change the settings.)

Setting	Description
Alert type	Choose Ring and Vibrate options
Ring type	Repeat or Beep Once
Ringtone	You can choose a new ringtone
Ring volume	The volume level for incoming calls
Message	Choose a new message tone
Message Volume	The volume level for incoming messages
Keypad	Human voice, Silent, Click or Tone
Keytone volume	The volume level for the keypad
Power on	Adjust sound when switching on
Power off	Adjust sound when switching off
Cover open	Sound made when flip is opened
Cover close	Sound made when flip is closed
System Alert	Tone for battery low and other alerts

Turning Off Talking Buttons (Keypad Tone)

1. Press the M1 M1 key to access the menu.
2. Press the up or down key until "Settings" appears.
3. Press the M1 M1 key.
4. Choose option "User Profiles".
5. Press the M1 M1 key to enter the editing mode.

6. Select the "General" Profile and press the M1 M1 key. "Activate" appears.
7. Press the down key to select "Customise".
8. Press the M1 M1 key.
9. Use the up or down key to navigate to "Keypad".
10. Use the star or hash keys to select the tone you desire (voice, click, tone or silent).
11. Press the M1 M1 key twice to save.
12. To exit the settings, press the M2 M2 key 4 times.

Call Settings

These features require the support of your network provider based on the calling package you select when you purchase your phone.

- Caller ID
- Call waiting
- Call diversion: There are five options:
  - Divert all voice calls
  - Divert if unreachable
  - Divert if no answer
  - Divert if busy
  - Divert all data calls.

  Select Cancel all diverts to deactivate all diversions.

• Call barring: Restrict numbers you will call or accept calls from.

To access:

1. Press the M1 M1 key to access the menu.
2. Press the up or down key until "Call Center" appears.
3. Press the M1 M1 key.
4. Press the up or down key to select "Call Settings".
5. Press the M1 M1 key.
6. Then use this menu to update your desired settings

File Manager

The default file manager is your phone Micro SD card (not included).

1. Press the M1 M1 key to access the menu.
2. Press the up or down key until "Organiser". Press the M1 M1 key.
3. Press the up or down key until "File Manager" appears.
4. Press the M1 M1 key.
5. Choose the either "Phone" or "Memory".
6. Press the M1 M1 key. To access submenus to view or play multimedia files.

13. Troubleshooting

Problems	Solutions
Phone does not turn on	1. Ensure you have held the power button down for more than 5 seconds. 2. Re-insert the battery and retry turning on the phone. 3. Plug charger into the phone and ensure the battery is charged.
Cannot connect to a network	1. Signal strength may be weak, try moving your location and try again. 2. It may be possible that you are using the phone beyond the network service coverage area. 3. Check that your SIM card is correctly installed and is valid. (Contact your network provider)
No information displays when the phone is on	1. Check that your SIM card is correctly installed. 2. You may need to unlock your keypad using the button on the side of the phone or your keypad (Password maybe required). 3. You may have permanently locked your phone by entering the PIN code incorrectly 3 times. Obtain your PIN code from your network provider. 4. Increase the screen brightness in “Settings”.

Phone call quality is poor	1. Increase the call volume using the key on the side of the phone. 2. It may be that the network reception is poor in your location. Try moving to another area to obtain a better connection.
Shorter standby time	1. Standby time is related to system settings. In areas of poor reception, the phone will use more battery power to try to find a base station. Reduce the standby time to save battery power. 2. It could also be the case that the battery of the phone has become worn out. You may need to replace the battery.
SIM card Error	1. Reinstall the SIM card in the phone. Ensure the metal contacts are clean - wipe gently with a clean cloth before inserting into the phone. 2. The SIM card may not be correctly installed. 3. If the SIM card is damaged contact your service provider.
Some features do not operate or cannot be set	1. This could be due to an operation error on the phone. Switch the mobile phone off and restart after 30 seconds. 2. The network provider may not support the feature you are trying to use and this may prevent its use.

Cannot receive incoming calls	1. Ensure your mobile phone is switched on and connected to a network. 2. Ensure your SIM card is correctly installed. 3. Call restrictions may be prohibiting incoming phone calls, so these settings must be checked. 4. Poor areas of network coverage can prevent incoming calls so check the network status of your phone.
Phone not charging	1. Bad connections can hinder the phone charging; ensure all contacts are correctly connected. 2. Check to see whether the phone battery charging slot or the charger itself is damaged. If so, discontinue use. Replace battery or charger. 3. The phone cannot be charged in temperatures below 10˚C or above 55˚C.
Does not dial numbers	1. Confirm that once the number is entered using the keypad that the green call button is pressed to dial the phone number. 2. Check the phone number entered is correct. 3. Check reception coverage status of your mobile phone. 4. Ensure the call restriction settings are correct in order for you to dial outgoing calls.

14. Radio Frequency (RF) Exposure and SAR

This device meets international guidelines for exposure to radio waves.

Your mobile device is a radio transmitter and receiver. It is designed and manufactured not to exceed the limits for exposure to radio frequency (RF) radiation recommended by international guidelines (ICNIRP). These limits are part of the comprehensive guidelines and establish the permitted levels of RF energy for the general population. The guidelines were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies.

The exposure standard for mobile devices employs a unit of measurement known as the Specific Absorption Rate, or SAR. Although the SAR is determined at the highest certified power level, the actual SAR of the device while operating can be well below the maximum value. This is because the device is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a base station, the lower the power output of the device.

SAR values may vary depending on national reporting and testing requirements and the network band. Use of device accessories and enhancements may result in different SAR values.

The SAR limit for mobile devices used by the public is 2.0 w/kg (watts per kilogram) averaged over 10 grams of body tissue. The guidelines incorporate a substantial margin of safety to give additional protection for the public and to account for any variations in measurements. The highest SAR Value - 0.971w/kg.

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